

## Message Text

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PAGE 01 SEVILL 00458 311626Z  
ACTION SCS-06

INFO OCT-01 EUR-12 ISO-00 CA-01 L-03 H-02 EB-08  
COME-00 FTC-01 SSO-00 /034 W  
-----024945 311642Z /46  
O 311210Z JUL 78  
FM AMCONSUL SEVILLE  
TO SECSTATE WASHDC IMMEDIATE 2939  
INFO AMEMBASSY MADRID

UNCLAS SEVILLE 0458

E.O. 11652: N/A  
TAGS: CASC, SP  
SUBJECT: MORE COMPLAINTS AGAINST NATIONWIDE LEISURE, INC.

REF: SEVILLE 0451

1. CONGEN RECEIVED TELCALL FROM MR. BURTON YOUNG WHO IDENTIFIED HIMSELF AS PAST PRESIDENT OF THE FLORIDA BAR ASSOC. YOUNG, HIS WIFE AND 31 OTHER MEMBERS OF GROUP WERE REFUSED ADMISSION TO THE ALOHA PLAYA HOTEL AND LOCAL AGENT OF NATIONWIDE TRIED TO GET THEM TO ACCEPT ACCOMMODATIONS DESCRIBED AS SUB-STANDARD. BURTON AND REST OF GROUP ARE STAYING AT THE RIVIERA HOTEL, MALAGA, TEL: (952) 44-12-40. HE IS PAYING DOLS. 41 PER DAY AND LOCAL AGENT REFUSES TO REIMBURSE HIM EVEN THE DOLS. 10 A DAY THE SUB-STANDARD HOTEL WOULD HAVE CHARGED. LOCAL AGENT STATES HE IS OWED DOLS. 85,000 BY NATIONWIDE.

2. WE HAVE LEARNED THAT NATIONWIDE HAS A GROUP OF 170 SCHEDULED TO ARRIVE IN SPAIN AUGUST 5, AND THAT LOS LEBREROS HOTEL IN SEVILLE HAS JUST HAD A CHECK FOR PTAS. 300,000 (ABOUT DOLS 4,000) RETURNED UNPAID SO THEY ARE ALSO UNLIKELY TO HONOR FUTURE RESERVATIONS UNLESS THIS DEBT IS PAID.

3. NATIONWIDE HAS BEEN USING HOTEL CONVENCION IN MADRID AND WE DO NOT KNOW IF THEY HAVE BEEN PAID AND WILL CONTINUE TO HONOR  
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RESERVATIONS.

4. SUNDAY, JULY 30 A GROUP OF ABOUT FIFTY WERE TO DEPART MALAGA AIRPORT FOR THE U.S. BUT IT TURNED OUT THAT ONLY A FEW HAD CONFIRMED RESERVATIONS AND LEFT.

5. UNDERSTAND THAT THESE PEOPLE ARE ON A PREPAID TOUR FOR DOLS

550 INCLUDING HOTELS IN MADRID, SEVILLE AND TORREMOLINOS OF  
FOUR STAR CATEGORY.

6. REQUEST DEPT URGENTLY CONTACT NATIONWIDE IN HUNTINGDON, LONG  
ISLAND, N.Y. AT (516) 420-4200 AND ENCOURAGE THEM TO HALT EXODUS  
OF ANY MORE US CITIZENS FOR COSTA DEL SOL UNLESS NATIONWIDE  
GETS ITS FINANCIAL HOUSE IN ORDER OR WE WILL HAVE A SITUATION SIMI-  
LAR TO LONDON'S AS REPORTED STATE 190280.

7. WE EXPECT THAT CONGEN AND CONAGENCY MALAGA WILL BE DELUGED  
WITH REQUESTS FROM HUNDREDS OF AMERICANS STRANDED AND UNABLE TO  
PAY FOR THEIR HOTEL ROOMS, FOOD AND ALTERNATE SI AEEACK.

8. PLEASE ADVISE.FOUCHE

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NNN

## Message Attributes

**Automatic Decaptioning:** X  
**Capture Date:** 01 jan 1994  
**Channel Indicators:** n/a  
**Current Classification:** UNCLASSIFIED  
**Concepts:** TOURISM  
**Control Number:** n/a  
**Copy:** SINGLE  
**Draft Date:** 31 jul 1978  
**Decaption Date:** 01 jan 1960  
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**Disposition Action:** n/a  
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**Disposition Comment:**  
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**TAGS:** CASC, SP, US, NATIONWIDE LEISURE INC  
**To:** STATE  
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